



# CAROLINA RETREATS

VACATION RENTALS



Introducing Carolina Retreats Vacation Group.

**BETTER MANAGEMENT, BETTER RESULTS.**

**NOW SERVING OAK ISLAND.**



owners.carolinaretreats.com

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The Beach House @ Oak Island

Toni Henry, Sr. Property Manager,



**CONNECT WITH US**

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owners.carolinaretreats.com

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Better management, better results.  
Now serving Oak Island.

**AT CAROLINA RETREATS® WE HAVE MADE THE PROMISE TO CARE FOR YOUR HOME  
AS IF IT WERE OUR OWN.**

**BUT HOW DO WE DO THAT?**

Our 10 guiding principles help us stay  
laser focused on you:

**LEADERSHIP STEWARDSHIP TRAINING  
PROCEDURES RELATIONSHIPS  
DETAILS COMMUNICATION RESPONSIVENESS  
TRANSPARENCY ACCOUNTABILITY**

### **STANDARD OPERATING PROCEDURES**

The best property management company should have **proven operational procedures, which have been developed through years of experience.**

Procedures should include preventive maintenance programs, a full audit of all contracts and vendors, a transparent financial system and budget, and solutions that enhance the value and performance of your property.

### **COMMUNICATION**

Rest assured we are **24/7 guest and owner support**, and other forms of technology that allow you to communicate and get responses in a timely fashion.

### **RESPONSIVENESS**

Great property managers take the time to truly understand daily life in the communities and areas they serve. **Same day call-back and modern day communications via text** make a huge difference in overall guest and owner experience levels.



# *The* **BEACH HOUSE**

**@ OAK ISLAND**



BY CAROLINA RETREATS



The Beach House @ Oak Island is our premiere property on the island. Under our management, it is being upgraded and will open in early 2021. We are HYPER-LOCAL. We live, work, and play here. We will care for your property like it is our own.

Call (910) 278-5644 to see how we can help you maximize profits, reduce hassle, and get more from your property.